

Name of Training Institute	No. of agents who were trained	No. of agents who were facing complaints from policy	Nature of complaint
ICALL SOFT (P) LTD. (ONLINE)	68091	7	
		4	False information regarding policy term
		2	Tampering, Corrections, forgery of signature/documents
		1	FLC decline due to unfair business practices
TAURUS INSTITUTE OF INSURANCE TRAINING (OFFLINE)	4388	1	
		1	False information regarding guaranteed returns
PRIME ACADEMY (OFFLINE)	2315	1	
		1	False information regarding type of product
Grand Total	74794	9	