



Simplified Claims Settlement Process for Claims arising out of recent Flood in Maharashtra.

Aviva Life Insurance Company India Ltd (referred as 'Aviva') offers heartfelt condolences to all the people affected by recent Floods in the Maharashtra

To provide support in these difficult times, Aviva has set up Special Claims Helpdesk to expedite claim settlement process in wake of Floods causing loss of lives in several parts of Maharashtra,

Our simplified Claim Intimation requirements are as follows:

- ✓ Death Certificate issued by the Municipal Authorities /Designated District Officials of the State Government / list published by State Government or Municipal Authority or any authority recognized by State/Central Government confirming death during flood.
- ✓ Death claim form/Claimant Statement (with Bank passbook copy or cancelled cheque of nominee/Beneficiary).
You can download the Death Claim form from <https://www.avivaindia.com/form-and-resource-help-desk>
- ✓ Attested copy of Photo ID proof of Nominee/Beneficiary establishing relationship with life assured

Nodal Officers for Claims Assistance

Nominee/Beneficiary can directly contact the following nodal officers for any assistance or support for settlement of claim under Aviva Life Insurance policies

Name	Dept	Contact No.	Email	Zone	Level
Arnab Chakraborty	BSG	9823958841	Arnab.chakraborty@avivaindia.com	West	1 st Level Contact
Kaushik Dutta	BSG	8588837537	Kaushik.Dutta@avivaindia.com	Pan India Nodal Officer	2 nd Level contact/Escalations

Our claims expert will assist you throughout the claim settlement process. Claimant may either send the complete set of scanned documents to claims@avivaindia.com or hard copy of documents to Head office Address- Aviva Life Insurance Company India Ltd, Aviva Tower, Sector Road, DLF phase V, Sector 43 Gurgaon 122003, in order to enable us settle your claim at the earliest. For any further assistance on death claim related information call at **1800-103-7766**.

Regards,

Team Aviva

Disclaimer: It is advisable to adopt E-modes in view of COVID -19 situations.