

Number of complaints against the Agents				
Month	Received for the month	O/S for the month	Closed in the month	Pending in the month
Jun'15	84	23	102	5
July'15	114	5	104	15
Aug'15	98	15	82	31
Sep'15	91	31	122	0
Oct'15	51	0	39	12
Nov'15	27	12	28	11
Dec'15	24	11	32	3
Jan'16	24	3	22	5
Feb'16	25	5	16	14
Mar'16	33	14	47	0
Apr'16	37	0	26	11
May'16	51	11	51	11
June'16	38	11	45	4
July'16	43	4	39	8
Aug '16	23	8	25	6
Sep'16	34	6	40	0
Oct'16	27	0	23	4
Nov'16	18	4	19	3
Dec'16	19	3	22	0
Jan'17	30	0	22	8
Feb'17	28	8	30	6
March'17	25	6	31	0
April'17	39	0	33	6
May'17	36	6	32	10
June'17	62	10	72	0
July'17	62	0	43	19
Aug'17	65	19	68	16
Sept'17	41	16	57	0
Oct'17	25	0	16	9
Nov'17	42	9	37	14
Dec'17	42	14	56	0
Jan'18	28	0	21	7
Feb'18	33	7	32	8
March'18	44	8	52	0
April'18	44	0	35	9
May'18	46	9	50	5
June'18	50	5	55	0
July'18	46	0	34	12
Aug'18	51	12	48	15
Sept'18	33	15	43	5
Oct'18	32	5	32	5
Nov'18	31	5	26	10
Dec'18	50	10	44	16
Jan'19	42	16	43	15