## ANNEX-VII(A

Date: [Date]
To,
The Insurance Ombudsman
[tdCenter\_address]

Dear Sir,
Re:Complaint against [tdlnsurance] Insurance Comp
[tdBranch] Branch/Division

Policy No. [tdPolicyNo]

Name: (Name\_of\_Complainant)

Your Reference Complaint No.: [tdComplaint\_No]

With Reference to your letter dated [Letter\_Date\_of\_Annex\_7] on the above subject, we hereby give Our unconditional and irrevocable consent to the Insurance Ombudsman to act as a Mediator between the Insurance Company and the Complainant and give his recommendation for the resolution of the complaint.

(Comments)
Yours faithfully,

(Signature)
Designation:(tdDesignation)