

Name of Training Institute	No. of agents who were trained	No . of agents who were facing complaints from policy holders	Nature of complaint
<b>ICALL SOFT (P) LTD. (ONLINE)</b>	<b>66520</b>	<b>9</b>	
		1	Other premium value/payment related issues due to misrepresentation
		1	False information regarding available services for policyholder
		1	Dispute concerning decline due to misrepresentation of eligibility criteria
		1	False projection of Surrender value by Sales representative
		1	Illegitimate inducements offered
		1	False information regarding type of product
		1	False information regarding guaranteed returns
		1	Tampering, Corrections, forgery of signature/documents
		1	False information regarding type of product
<b>NIS SPARTA LIMITED</b>	<b>14148</b>	<b>1</b>	
		1	False information regarding policy term
<b>Grand Total</b>	<b>80668</b>	<b>10</b>	