

Name of Training Institute	No. of agents who were trained	No. of agents who were facing complaints from policy holders	Nature of complaint
ICALL SOFT (P) LTD. (ONLINE)	62750	26	
		1	False information regarding guaranteed returns
		1	False information regarding type of product
		1	False information regarding Fund Swap/Insurance Portability
		1	Illegitimate inducements offered
		1	Intermediary did not provide material information concerning proposed cover
		9	Malpractices or unfair business practices
		2	Premium paying period projected is different from actual
		2	Product differs from what was requested or disclosed.
		3	Single premium Policy issued as Annual premium policy
		1	Spurious Calls or Hoax Calls
		4	Tampering, Corrections, forgery of proposal or related papers
KAMPUS ONLINE	1639	1	
		1	False information regarding type of product
NIS SPARTA LIMITED	14148	2	
		1	Premium paying period projected is different from actual
		1	Spurious Calls or Hoax Calls
THE CLIQUE PERSONALITY DEVELOPMENT INSTITUTE (OFFLINE)	225	1	
		1	Single premium Policy issued as Annual premium policy
Grand Total	78762	30	