

Name of Training Institute	No. of agents who were trained	No. of agents who were facing complaints from policy holders	Nature of complaint
ASEAN INSITTUTE OF INSURANCE AND RISK MANAGEMEMNT (OFFLINE)	411	1	
		1	Premium paying period projected is different from actual
AVIVA LIFE INSURANCE COMPANY INDIA PVT. LTD. (OFFLINE)	4438	2	
		1	Malpractices or unfair business practices
		1	Tampering, Corrections, forgery of proposal or related papers
ICALL SOFT (P) LTD. (ONLINE)	58669	34	
		15	Malpractices or unfair business practices
		2	Misappropriation of premiums
		3	Premium paying period projected is different from actual
		1	Product differs from what was requested or disclosed.
		1	Proposed Insurance not in the interest of proposer
		1	Single premium Policy issued as Annual premium policy
		1	Spurios Calls or Hoax Calls
		2	Surrender value projected is different from actual
		8	Tampering, Corrections, forgery of proposal or related papers
KNOWLEDGE NETWORK INDIA	3394	1	

		1	Premium paying period projected is different from actual
NIS SPARTA LIMITED	14148	2	
		1	Malpractices or unfair business practices
		1	Tampering, Corrections, forgery of proposal or related papers
VISION INSURANCE ACADEMY (OFFLINE)	2875	1	
		1	Misappropriation of premiums
Grand Total	83935	41	