

Name of Training Institute	No. of agents who were trained	No. of agents who were facing complaints from policy	Nature of complaint
ICALL SOFT (P) LTD.	68823	6	
			False information regarding premium payment term
			False information regarding Cashback/Discount/Dividend/Other Gifts
			False information regarding policy term
			Tampering, Corrections, forgery of signature/documents
			False projection of Surrender value by Sales representative
			Spurious Calls or Hoax Calls
NIS SPARTA	14148	0	
Grand Total	82971		