

Name of Training Institute	No. of agents who were trained	No . of agents who were facing complaints from policy holders	Nature of complaint
AVIVA LIFE INSURANCE COMPANY INDIA PVT. LTD. (OFFLINE)	4,438	1	
		1	Tampering, Corrections, forgery of proposal or related papers
ICALL SOFT (P) LTD. (ONLINE)	62,750	29	
		1	Illegitimate inducements offered
		17	Malpractices or unfair business practices
		1	Premium paying period projected is different from actual
		2	Product differs from what was requested or disclosed.
		4	Single premium Policy issued as Annual premium policy
		2	Spurious Calls or Hoax Calls
		2	Tampering, Corrections, forgery of proposal or related papers
NIS SPARTA LIMITED	14,148	1	
		1	Tampering, Corrections, forgery of proposal or related papers
RNIS COLLEGE OF INSURANCE (OFFLINE)	9,440	1	
		1	Annuity/Commutation/Cash Option /Rider/other Options not included as requested
Grand Total	90,776	32	