

Name of Training Institute	No. of agents who were trained	No . of agents who were facing complaints from policy holders	Nature of complaint
AVIVA LIFE INSURANCE COMPANY INDIA	4438	1	
		1	Proposed Insurance not in the interest of proposer
ICALL SOFT (P) LTD. (ONLINE)	59088	36	
		15	Malpractices or unfair business practices
		1	Misappropriation of premiums
		3	Premium paying period projected is different from
		3	Product differs from what was requested or disclosed.
		4	Single premium Policy issued as Annual premium policy
		1	Spurious Calls or Hoax Calls
		9	Tampering, Corrections, forgery of proposal or related
KNOWLEDGE NETWORK INDIA	3394	1	
		1	Premium paying period projected is different from
NARAIN INSTITUTE OF MANAGEMENT STUDIES (P) LTD.	555	1	
		1	Tampering, Corrections, forgery of proposal or related
NIS SPARTA	14148	1	
		1	Spurious Calls or Hoax Calls
SUBODHA	5	1	
		1	Malpractices or unfair business practices
VISION INSURANCE ACADEMY	2875	1	
		1	Misappropriation of premiums
Grand Total	84503	42	