

Name of Training Institute	No. of agents who were trained	No . of agents who were facing complaints from policy holders	Nature of complaint
ICALL SOFT (P) LTD. (ONLINE)	68488	12	
		3	False information regarding guaranteed returns
		6	False information regarding policy term
		1	False information regarding type of product
		1	False information regarding Mode of premium payment
		1	Illegitimate inducements offered
NIS SPARTA LIMITED	14148	1	
		1	False information regarding type of product
Grand Total	82636	13	