

Name of Training Institute	No. of agents who were trained	No. of agents who were facing complaints from policy holders	Nature of complaint
<b>ICALL SOFT (P) LTD. (ONLINE)</b>	<b>62750</b>	<b>31</b>	
		1	Free look refund not paid
		1	Intermediary did not provide material information concerning proposed cover
		11	Malpractices or unfair business practices
		1	Misappropriation of premiums
		3	Premium paying period projected is different from actual
		2	Single premium Policy issued as Annual premium policy
		2	Spurious Calls or Hoax Calls
		10	Tampering, Corrections, forgery of proposal or related papers
<b>NIS SPARTA LIMITED</b>	<b>14148</b>	<b>2</b>	
		1	Malpractices or unfair business practices
		1	Surrender value projected is different from actual
<b>RNIS COLLEGE OF INSURANCE (OFFLINE)</b>	<b>9440</b>	<b>1</b>	
		1	Single premium Policy issued as Annual premium policy
<b>Grand Total</b>	<b>86338</b>	<b>34</b>	