

Name of Training Institute	No. of agents who were trained	No . of agents who were facing complaints from policy holders	Nature of complaint
<b>AVIVA LIFE INSURANCE COMPANY INDIA PVT. LTD. (OFFLINE)</b>	<b>4438</b>	<b>1</b>	
		1	Malpractices or unfair business practices
<b>ICALL SOFT (P) LTD. (ONLINE)</b>	<b>62750</b>	<b>46</b>	
		3	Intermediary did not provide material information concerning proposed cover
		24	Malpractices or unfair business practices
		1	Misappropriation of premiums
		1	Premium paying period is different from actual
		3	Premium paying period projected is different from actual
		1	Product differs from what was requested or disclosed.
		1	Proposed Insurance not in the interest of proposer
		4	Single premium Policy issued as Annual premium policy
		3	Spurious calls or Hoax Calls
		5	Tampering, Corrections, forgery of proposal or related papers
<b>RNIS COLLEGE OF INSURANCE (OFFLINE)</b>	<b>9440</b>	<b>1</b>	
		1	Premium paying period projected is different from actual
<b>Grand Total</b>	<b>76,628</b>	<b>48</b>	