

Name of Training Institute	No. of agents who were trained	No . of agents who were facing complaints from policy holders	Nature of complaint
AVIVA LIFE INSURANCE COMPANY INDIA PVT. LTD. (OFFLINE)	4438	1	
		1	Malpractices or unfair business practices
ICALL SOFT (P) LTD. (ONLINE)	59088	40	
		21	Malpractices or unfair business practices
		3	Misappropriation of premiums
		2	Premium paying period projected is different from actual
		4	Product differs from what was requested or disclosed.
		1	Proposed Insurance not in the interest of proposer
		2	Single premium Policy issued as Annual premium policy
		7	Tampering, Corrections, forgery of proposal or related papers
NIS SPARTA LIMITED	14148	1	
		1	Product differs from what was requested or disclosed.
RNIS COLLEGE OF INSURANCE (OFFLINE)	9440	1	
		1	Premium paying period projected is different from actual
STERLING INSURANCE SERICES (OFFLINE)	3019	1	
		1	Single premium Policy issued as Annual premium policy
Grand Total	90133	44	