

Name of Training Institute	No. of agents who were trained	No . of agents who were facing complaints from policy holders	Nature of complaint
AIMS	251	1	
		1	Premium paying period projected is different from actual
AVIVA LIFE INSURANCE COMPANY INDIA PVT. LTD. (OFFLINE)	4438	2	
		1	Malpractices or unfair business practices
		1	Single premium Policy issued as Annual premium policy
GOLS	4	1	
		1	Premium paying period projected is different from actual
HARDFORD ACDEMY OF INSURANCE	540	1	
		1	Spurious Calls or Hoax Calls
ICALL SOFT (P) LTD. (ONLINE)	62750	35	
		3	Illegitimate inducements offered
		16	Malpractices or unfair business practices
		1	Misappropriation of premiums
		5	Premium paying period projected is different from actual
		1	Product differs from what was requested or disclosed.
		2	Single premium Policy issued as Annual premium policy
		2	Spurious Calls or Hoax Calls
		5	Tampering, Corrections, forgery of proposal or related papers
TAURUS INSTITUTE OF INSURANCE TRAINING (OFFLINE)	4388	2	
		1	Premium paying period projected is different from actual
		1	Single premium Policy issued as Annual premium policy
Grand Total	72371	42	