

Name of Training Institute	No. of agents who were trained	No . of agents who were facing complaints from policy	Nature of complaint
AVIVA LIFE INSURANCE COMPANY INDIA	4438	2	
		2	Tampering, Corrections, forgery of proposal or related papers
ICALL SOFT (P) LTD. (ONLINE)	59088	26	
		2	Illegitimate inducements offered
		9	Malpractices or unfair business practices
		1	Misappropriation of premiums
		2	Premium paying period projected is different from actual
		2	Product differs from what was requested or disclosed.
		3	Proposed Insurance not in the interest of proposer
		5	Single premium Policy issued as Annual premium policy
		2	Tampering, Corrections, forgery of proposal or related papers
<b>Grand Total</b>	<b>63526</b>	<b>28</b>	