

Name of Training Institute	No. of agents who were trained	No . of agents who were facing complaints from policy holders	Nature of complaint
AVIVA LIFE INSURANCE COMPANY INDIA PVT. LTD. (OFFLINE)	4438	1	
		1	Malpractices or unfair business practices
ICALL SOFT (P) LTD. (ONLINE)	59088	26	
		1	Free look refund not paid
		8	Malpractices or unfair business practices
		3	Misappropriation of premiums
		2	Premium paying period projected is different from actual
		1	Product differs from what was requested or disclosed.
		5	Proposed Insurance not in the interest of proposer
		1	Single premium Policy issued as Annual premium policy
		5	Tampering, Corrections, forgery of proposal or related papers
IL&FS ACADEMY FOR INSURANCE AND FINANCE	808	1	
		1	Malpractices or unfair business practices
KNOWLEDGE NETWORK INDIA	3394	2	
		1	Malpractices or unfair business practices
		1	Misappropriation of premiums
PIONEER INSTITUTE OF INSURANCE (OFFLINE)	496	1	
		1	Malpractices or unfair business practices
RNIS COLLEGE OF INSURANCE (OFFLINE)	9440	1	
		1	Malpractices or unfair business practices

<b>TAURUS INSTITUTE OF INSURANCE TRAINING (OFFLINE)</b>	4388	1	
		1	Malpractices or unfair business practices
<b>Grand Total</b>	<b>82052</b>	<b>33</b>	