

Name of Training Institute	No. of agents who were trained	No . of agents who were facing complaints from	Nature of complaint
<b>AVIVA LIFE INSURANCE COMPANY INDIA PVT. LTD. (OFFLINE)</b>	<b>4,438</b>	<b>1</b>	
		1	Tampering, Corrections, forgery of proposal or related papers
<b>BIMA INSTITUTE OF INSURANCE (OFFLINE)</b>	<b>3586</b>	<b>1</b>	
		1	Malpractices or unfair business practices
<b>ICALL SOFT (P) LTD. (ONLINE)</b>	<b>62750</b>	<b>46</b>	
		1	Free look refund not paid
		2	Intermediary did not provide material information concerning proposed cover
		17	Malpractices or unfair business practices
		2	Misappropriation of premiums
		6	Premium paying period projected is different from actual
		3	Product differs from what was requested or disclosed.
		2	Single premium Policy issued as Annual premium policy
		4	Spurios Calls or Hoax Calls
		9	Tampering, Corrections, forgery of proposal or related papers
<b>KNOWLEDGE NETWORK INDIA</b>	<b>3394</b>	<b>1</b>	
		1	Malpractices or unfair business practices
<b>NIS SPARTA LIMITED</b>	<b>14148</b>	<b>1</b>	
		1	Malpractices or unfair business practices
<b>Grand Total</b>	<b>88,316</b>	<b>50</b>	