

Name of Training Institute	No. of agents who were trained	No . of agents who were facing complaints from policy holders	Nature of complaint
AVIVA LIFE INSURANCE COMPANY INDIA PVT. LTD. (OFFLINE)	4438	2	
		1	Malpractices or unfair business practices
		1	Surrender value projected is different from actual
CMI CENTRE FOR RISK MANAGEMENT	133	1	
		1	Malpractices or unfair business practices
ICALL SOFT (P) LTD. (ONLINE)	59088	34	
		1	Free look refund not paid
		14	Malpractices or unfair business practices
		5	Premium paying period projected is different from actual
		3	Product differs from what was requested or disclosed.
		1	Proposed Insurance not in the interest of proposer
		2	Single premium Policy issued as Annual premium policy
		8	Tampering, Corrections, forgery of proposal or related papers
MIT	3465	1	
		1	Tampering, Corrections, forgery of proposal or related papers
NIS SPARTA LIMITED	14148	2	
		1	Malpractices or unfair business practices
		1	Premium paying period projected is different from actual
PRIME ACADEMY (OFFLINE)	2315	1	
		1	Malpractices or unfair business practices
RNIS COLLEGE OF INSURANCE (OFFLINE)	9440	1	
		1	Premium paying period projected is different from actual

Grand Total	93027	42	
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