

Name of Training Institute	No. of agents who were trained	No . of agents who were facing complaints from policy holders	Nature of complaint
<b>AURANGABAD INSURANCE ACADEMY (OFFLINE)</b>	<b>326</b>	<b>1</b>	
		1	Product differs from what was requested or disclosed.
<b>AVIVA LIFE INSURANCE COMPANY INDIA PVT. LTD. (OFFLINE)</b>	<b>4438</b>	<b>2</b>	
		1	Malpractices or unfair business practices
		1	Misappropriation of premiums
<b>ICALL SOFT (P) LTD. (ONLINE)</b>	<b>62750</b>	<b>42</b>	
		1	Free look refund not paid
		1	Illegitimate inducements offered
		1	Intermediary did not provide material information concerning proposed cover
		15	Malpractices or unfair business practices
		3	Misappropriation of premiums
		4	Premium paying period projected is different from actual
		2	Product differs from what was requested or disclosed.
		2	Proposed Insurance not in the interest of proposer
		6	Single premium Policy issued as Annual premium policy
		1	Spurious Calls or Hoax Calls
		6	Tampering, Corrections, forgery of proposal or related papers
<b>KNOWLEDGE NETWORK</b>	<b>3394</b>	<b>1</b>	
		1	Malpractices or unfair business practices
<b>NIIT</b>	<b>32</b>	<b>1</b>	
		1	Malpractices or unfair business practices
<b>NIS SPARTA LIMITED</b>	<b>14148</b>	<b>3</b>	
		2	Malpractices or unfair business practices
		1	Spurious Calls or Hoax Calls
<b>RNIS COLLEGE OF INSURANCE (OFFLINE)</b>	<b>9440</b>	<b>1</b>	

		1	Tampering, Corrections, forgery of proposal or related papers
<b>Grand Total</b>	<b>94,528</b>	<b>51</b>	