

Name of Training Institute	No. of agents who were trained	No. of agents who were facing complaints from policy holders	Nature of complaint
AVIVA LIFE INSURANCE COMPANY INDIA PVT. LTD. (OFFLINE)	4438	1	
		1	Malpractices or unfair business practices
ICALL SOFT (P) LTD. (ONLINE)	62750	27	
		1	Illegitimate inducements offered
		12	Malpractices or unfair business practices
		1	Misappropriation of premiums
		3	Premium paying period projected is different from actual
		2	Product differs from what was requested or disclosed.
		2	Single premium Policy issued as Annual premium policy
		6	Tampering, Corrections, forgery of proposal or related papers
NIS SPARTA LIMITED	14148	1	
		1	Spurious calls or Hoax Calls
SPACE EDUCATION AND TRAINING ACADEMY (OFFLINE)	339	1	
		1	Malpractices or unfair business practices
TAURUS INSTITUTE OF INSURANCE TRAINING (OFFLINE)	4388	1	
		1	Malpractices or unfair business practices
Grand Total	86063	31	