

Name of Training Institute	No. of agents who were trained	No . of agents who were facing complaints from policy holders	Nature of complaint
<b>ICALL SOFT (P) LTD. (ONLINE)</b>	59088	<b>39</b>	
		12	Malpractices or unfair business practices
		4	Misappropriation of premiums
		1	Mode of premium payment differs from requested or disclosed
		2	Premium paying period projected is different from actual
		3	Product differs from what was requested or disclosed.
		1	Spurios Calls or Hoax Calls
		1	Surrender value projected is different from actual
		12	Tampering, Corrections, forgery of proposal or related papers
		3	Term(Period) of the policy is different/altered without consent
<b>NIS SPARTA LIMITED</b>	14148	<b>2</b>	
		1	Misappropriation of premiums
		1	Spurios Calls or Hoax Calls
<b>RNIS COLLEGE OF INSURANCE (OFFLINE)</b>	9440	<b>1</b>	
		1	Misappropriation of premiums
<b>TAURUS INSTITUTE OF INSURANCE TRAINING (OFFLINE)</b>	4388	<b>1</b>	
		1	Malpractices or unfair business practices
<b>VISION INSURANCE ACADEMY (OFFLINE)</b>	2875	<b>1</b>	
		1	Malpractices or unfair business practices
<b>Grand Total</b>	<b>89939</b>	<b>44</b>	