

Name of Training Institute	No. of agents who were trained	No . of agents who were facing complaints from policy holders	Nature of complaint
ICALL SOFT (P) LTD. (ONLINE)	68699	4	
		1	Illegitimate inducements offered
		1	False information regarding type of product
		1	False information regarding Cashback/Discount/Dividend/Other Gifts
		1	False information regarding premium payment term
NIS SPARTA LIMITED	14148	9	
		5	Illegitimate inducements offered
		1	False information regarding Fund Swap/Insurance Portability
		1	False information regarding premium payment term
		1	Other premium value/payment related issues due to misrepresentation
		1	False information regarding guaranteed returns
Grand Total	82847	13	