

Name of Training Institute	No. of agents who were trained	No . of agents who were facing complaints from policy holders	Nature of complaint
ICALL SOFT (P) LTD. (ONLINE)	67333	12	
		3	False information regarding premium payment term
		3	False information regarding type of product
		2	Tampering, Corrections, forgery of signature/documents
		2	Single premium Policy issued as Annual premium policy
		1	False information regarding Cashback/Discount/Dividend/Other Gifts
		1	False information regarding Fund Swap/Insurance Portability
NIS SPARTA LIMITED	14148	2	
		1	False information regarding premium payment term
		1	False information regarding type of product
Grand Total	81481	14	