AVIVA
Life Insurance

STAY ALERT.
STAY PROTECTED.

We have received reports of unsolicited calls made and mails sent to some of our customers in the name of Aviva Life Insurance, other financial institutions or the Insurance Regulatory and Development Authority (IRDA).

We urge you to be careful and not fall prey to these calls or mails seeking confidential information or asking you to surrender the policy. We, at Aviva, believe that insurance helps secure your family in the long term and will not ask you to surrender your policy and/or divulge any confidential information.

We value your continued patronage and the trust that you have reposed in the company and it is our constant endeavour to provide you with the best of our services at all times.

Dos

- Reply to an e-mail, **only** if it is received from the domain - avivaindia.com
- In case you receive any call/mail that asks you for personal financial information like policy no., bank account details, password, etc., please write to us at customerservices@avivaindia.com or call us at 1800-103-7766
- Make online transactions only on secured websites with 'https' and a padlock symbol in the address bar

Don'ts

- Do not share data like your password, customer ID, date of birth, credit card number, etc. via e-mail or phone call
- Do not give your credit card or disclose your CVV number or PIN to anyone

IRDA clarifies to public that:

- IRDA or its officials do not involve in activities like sale of any kind of insurance or financial products nor invest premiums.
- IRDA does not announce any bonus

Any person receiving such phone calls are requested to lodge a police complaint along with the details of the phone call and number

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