

## Address & Contact Details of Ombudsmen Centres

**Office of The Governing Body of Insurance Council**  
**(Monitoring Body for Offices of Insurance Ombudsman)**  
**3<sup>rd</sup> Floor, Jeevan Seva Annexe, Santacruz(West), Mumbai – 400054. Tel no: 26106671/6889.**  
**Email id: [inscoun@gbic.co.in](mailto:inscoun@gbic.co.in) website: [www.gbic.co.in](http://www.gbic.co.in)**

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**If you have a grievance, approach the grievance cell of Insurance Company first.**  
**If complaint is not resolved/ not satisfied/not responded for 30 days then**  
**You can approach The Office of the Insurance Ombudsman(Bimalokpal)**  
**Please visit our website for details to lodge complaint with Ombudsman.**

<p>Office of the Insurance Ombudsman,                  2nd Floor, Ambica House, Ashram Rd,  <b>AHMEDABAD-380 014.</b>                  Tel.:- 079-27545441/27546840 Fax : 079-27546142                  Email: <a href="mailto:bimalokpal.ahmedabad@gbic.co.in">bimalokpal.ahmedabad@gbic.co.in</a></p>	<p>Office of the Insurance Ombudsman,                  2<sup>nd</sup> Floor, Janak Vihar Complex, 6, Malviya Nagar,  <b>BHOPAL-462 003.</b>                  Tel.:- 0755-2769201/9202 Fax : 0755-2769203                  Email: <a href="mailto:bimalokpal.bhopal@gbic.co.in">bimalokpal.bhopal@gbic.co.in</a></p>
<p>Office of the Insurance Ombudsman,                  62, Forest Park,  <b>BHUBANESHWAR-751 009.</b>                  Tel.:- 0674-2596455/2596003 Fax : 0674-2596429                  Email: <a href="mailto:bimalokpal.bhubaneswar@gbic.co.in">bimalokpal.bhubaneswar@gbic.co.in</a></p>	<p>Office of the Insurance Ombudsman,                  SCO No.101-103,2nd Floor, Batra Building, Sector 17-D,  <b>CHANDIGARH-160 017.</b>                  Tel.:- 0172-2706468/2772101 Fax : 0172-2708274                  Email: <a href="mailto:bimalokpal.chandigarh@gbic.co.in">bimalokpal.chandigarh@gbic.co.in</a></p>
<p>Office of the Insurance Ombudsman,                  Fathima Akhtar Court, 4th Floor, 453 (old 312),                  Anna Salai, Teynampet,  <b>CHENNAI-600 018.</b>                  Tel.:- 044-24333668 /24335284 Fax : 044-24333664                  Email: <a href="mailto:bimalokpal.chennai@gbic.co.in">bimalokpal.chennai@gbic.co.in</a></p>	<p>Office of the Insurance Ombudsman,                  2/2 A, Universal Insurance Bldg.,Asaf Ali Road,  <b>NEW DELHI-110 002.</b>                  Tel.:- 011-23234057/23232037 Fax : 011-23230858                  Email: <a href="mailto:bimalokpal.delhi@gbic.co.in">bimalokpal.delhi@gbic.co.in</a></p>
<p>Office of the Insurance Ombudsman,                  “Jeevan Nivesh”, 5<sup>th</sup> Floor, S.S. Road,  <b>GUWAHATI-781 001.</b>                  Tel.:- 0361-2132204/5 Fax : 0361-2732937                  Email: <a href="mailto:bimalokpal.guwahati@gbic.co.in">bimalokpal.guwahati@gbic.co.in</a></p>	<p>Office of the Insurance Ombudsman,                  6-2-46, 1<sup>st</sup> Floor, Moin Court, A.C. Guards,                  Lakdi-Ka-Pool,  <b>HYDERABAD-500 004.</b>                  Tel : 040-65504123/23312122 Fax: 040-23376599                  Email: <a href="mailto:bimalokpal.hyderabad@gbic.co.in">bimalokpal.hyderabad@gbic.co.in</a></p>
<p>Office of the Insurance Ombudsman,                  2nd Floor, CC 27/2603, Pulinat Bldg., M.G. Road,  <b>ERNAKULAM-682 015.</b>                  Tel : 0484-2358759/2359338 Fax : 0484-2359336                  Email: <a href="mailto:bimalokpal.ernakulam@gbic.co.in">bimalokpal.ernakulam@gbic.co.in</a></p>	<p>Office of the Insurance Ombudsman,                  Hindustan Building. Annexe, 4<sup>th</sup> Floor, C.R.Avenue,  <b>KOLKATA - 700072</b>                  Tel No: 033-22124339/22124346 Fax: 22124341                  Email: <a href="mailto:bimalokpal.kolkata@gbic.co.in">bimalokpal.kolkata@gbic.co.in</a></p>
<p>Office of the Insurance Ombudsman,                  Jeevan Bhawan, Phase-2,                  6<sup>th</sup> Floor, Nawal Kishore Road,Hazaratganj,  <b>LUCKNOW-226 001.</b>                  Tel : 0522 -2231331/2231330 Fax : 0522-2231310                  Email: <a href="mailto:bimalokpal.lucknow@gbic.co.in">bimalokpal.lucknow@gbic.co.in</a></p>	<p>Office of the Insurance Ombudsman,                  3rd Floor, Jeevan Seva Annexe,S.V. Road, Santacruz(W),  <b>MUMBAI-400 054.</b>                  Tel : 022-26106960/26106552 Fax : 022-26106052                  Email: <a href="mailto:bimalokpal.mumbai@gbic.co.in">bimalokpal.mumbai@gbic.co.in</a></p>
<p>Office of the Insurance Ombudsman,                  Ground Floor, Jeevan Nidhi II, Bhawani Singh Road,  <b>JAIPUR – 302005.</b>                  Tel: 0141-2740363                  Email: <a href="mailto:bimalokpal.jaipur@gbic.co.in">bimalokpal.jaipur@gbic.co.in</a></p>	<p>Office of the Insurance Ombudsman,                  3<sup>rd</sup> Floor, Jeevan Darshan, N.C. Kelkar Road, Narayanpet  <b>PUNE – 411030.</b>                  Tel: 020-32341320                  Email: <a href="mailto:Bimalokpal.pune@gbic.co.in">Bimalokpal.pune@gbic.co.in</a></p>
<p>Office of the Insurance Ombudsman,                  24<sup>th</sup> Main Road, Jeevan Soudha Bldg.,                  JP Nagar, 1<sup>st</sup> Phase, Ground Floor  <b>BENGALURU – 560025.</b>                  Tel No: 080-26652049/26652048                  Email: <a href="mailto:bimalokpal.bengaluru@gbic.co.in">bimalokpal.bengaluru@gbic.co.in</a></p>	<p>Office of the Insurance Ombudsman,                  4<sup>th</sup> Floor, Bhagwan Sahai Palace,                  Main Road, Naya Bans, Sector-15,  <b>NOIDA – 201301.</b>                  Tel: 0120-2514250/51/53                  Email: <a href="mailto:bimalokpal.noida@gbic.co.in">bimalokpal.noida@gbic.co.in</a></p>
<p>Office of the Insurance Ombudsman,                  1<sup>st</sup> Floor, Kalpana Arcade Building,                  Bazar Samiti Road, Bahadurpur,  <b>PATNA – 800006</b>                  Tel No: 0612-2680952                  Email id : <a href="mailto:bimalokpal.patna@gbic.co.in">bimalokpal.patna@gbic.co.in</a>.</p>	

