

Name of Training Institute	No. of agents who were trained	No . of agents who were facing complaints from policy holders	Nature of complaint
ICALL SOFT (P) LTD. (ONLINE)	53797	15	
		9	Malpractices or unfair business practices
		1	Mode of premium payment differs from requested or disclosed
		1	Product differs from what was requested or disclosed.
		2	Single premium Policy issued as Annual premium policy
		1	Spurious Calls or Hoax Calls
		1	Tampering, Corrections, forgery of proposal or related papers
AVIVA LIFE INSURANCE COMPANY INDIA PVT. LTD. (OFFLINE)	4436	1	
		1	Misappropriation of premiums
MIT	3465	1	
		1	Malpractices or unfair business practices
KNOWLEDGE NETWORK INDIA	3261	1	
		1	Malpractices or unfair business practices
Grand Total	64959	18	