

Name of Training Institute	No. of agents who were trained	No. of agents who were facing complaints from policy holders	Nature of complaint
<b>ICALL SOFT (P) LTD. (ONLINE)</b>	<b>55499</b>	<b>22</b>	
		13	Malpractices or unfair business practices
		6	Tampering, Corrections, forgery of proposal or related papers
		1	Product differs from what was requested or disclosed.
		1	Misappropriation of premiums
		1	Premium paying period projected is different from actual
<b>MIT</b>	<b>3465</b>	<b>1</b>	
		1	Premium paying period projected is different from actual
<b>NIS SPARTA LIMITED</b>	<b>14148</b>	<b>2</b>	
		2	Malpractices or unfair business practices
<b>PRIME ACADEMY (OFFLINE)</b>	<b>2315</b>	<b>1</b>	
		1	Malpractices or unfair business practices
<b>RNIS COLLEGE OF INSURANCE (OFFLINE)</b>	<b>9440</b>	<b>1</b>	
		1	Malpractices or unfair business practices
<b>GIM</b>	<b>680</b>	<b>1</b>	

		1	Misappropriation of premiums
<b>Grand Total</b>	<b>85547</b>	<b>28</b>	