

Name of Training Institute	No. of agents who were trained	No . of agents who were facing complaints from policy holders	Nature of complaint
ICALL SOFT (P) LTD. (ONLINE)	55895	33	
		17	Malpractices or unfair business practices
		7	Tampering, Corrections, forgery of proposal or related papers
		5	Single premium Policy issued as Annual premium policy
		1	Product differs from what was requested or disclosed.
		1	Illegitimate inducements offered
		1	Misappropriation of premiums
		1	Mode of premium payment differs from requested or disclosed
AVIVA LIFE INSURANCE COMPANY INDIA PVT. LTD. (OFFLINE)	4437	2	
		1	Tampering, Corrections, forgery of proposal or related papers
		1	Premium paying period projected is different from actual
RNIS COLLEGE OF INSURANCE (OFFLINE)	9419	1	
		1	Malpractices or unfair business practices
H.P.INSTITUTE OF INSURANCE (OFFLINE)	2725	1	
		1	Single premium Policy issued as Annual premium policy
GURUKULAM ACADEMY OF INSURANCE TRAINING (OFFLINE)	69	1	
		1	Malpractices or unfair business practices
MIT	3465	1	

		1	Premium paying period projected is different from actual
Grand Total	76010	39	